kfistudios limited warranty

KFI guarantees our chairs and tables are free from defects and/or faulty workmanship under the following guidelines and limitations:

Chair frames	12 years
*2300 series frames	Lifetime
*1000 series frames	Lifetime
*300 & 400 frames	5 years
Textiles	5 years
Foam	5 years
Pneumatic cylinders	5 years
Glides, Casters	5 years
Table bases	12 years
Laminate table tops	5 years
Wood table tops	5 years

This warranty is void if product is not used for its intended purpose or if subjected to an unusual application, abuse or normal wear & tear.

Warranty applies to a single shift / 40-hour work week.

Variations in color or texture of material are not considered defects.

Wood color variations, knots, distressed look are natural character of the wood and not considered defects.

Damage from any sharp objects (e.g. scissors, clothing, writing utensils, keys, jewelry, shoes) are not considered covered under warranty.

Damage caused by freight carrier is not warranted.

This warranty applies to products manufactured after August 1, 2016.

This warranty is valid to any purchaser of KFI furniture. In the event of a claim, the purchaser may be required to show validity of claim by furnishing a copy of the original invoice for the product in question.

The KFI Service Department must issue a return authorization. The purchaser may then return the product to KFI, freight prepaid. Upon receipt and investigation of claim, if KFI agrees with claim, we will without further cost to purchaser, repair or replace, at KFI's option, the appropriate defective part.

We stand behind all of our products and will do everything we can to resolve any problems in a fair manner based on warranty terms and as quickly as possible.